# of mind



### A COMMITMENT

# that reflects our culture

We offer service with a human dimension, focused on quality communications and swift solutions. Our dedicated teams take a proactive approach, providing user support while managing your infrastructure at every step of our partnership.

Founded by Gabriel Latour and Stéphane Lortie in 2004, Groupe SL offers IT management solutions and services to Canadian businesses.

### **VALUES ALIGNED**

# with your expectations

### **Availability**

We are always available and easy to reach. Whether remotely or on-site, we are attentive to your needs in order to offer you tailored support.

### **Integrity**

We manage our projects in a way that is transparent, ethical and professional. We base our activities and decisions on a rigorous methodology and responsible leadership.

### **Respect**

We act with courtesy and discretion to ensure a strong relationship of trust with you.



Left to right: Stéphane Lortie and Gabriel Latour, Groupe SL founding partners

**WE SPECIALIZE** in partial and full information outsourcing, including managed IT services, cloud migration and much more. With strong expertise through extensive industry experience, our team maintains active partnerships with businesses in all sectors implementing secure and innovative IT management infrastructures.

We value simplicity, setting ourselves apart through our proactive and human approach and our focus on risk reduction. We provide constant monitoring to ensure the proper functioning and stability of our clients' IT systems. Our remote surveillance system also allows us to solve issues as they arise, minimizing interruptions.

### **CONCRETE SOLUTIONS**

# to your challenges

Our dedicated team offers a comprehensive range of services to facilitate your activities, no matter your needs. Simplicity is our priority. We select the right products and user-friendly tools to ensure your peace of mind.

# **Technical support**

You can count on the tailored ad-hoc assistance of our bilingual teams.

- > Technical support for users
- On-site and remote response

# **Strategy**

Support the vision and growth of your company through pertinent planning.

- Develop a customized plan for the medium or long term
- Update your strategy as your business objectives evolve

# **Projects**

Simplify your activities by choosing a platform catered to your needs.

- Solutions for migration to local or online platforms
- Integration and upgrades to your infrastructure
- Management of any other IT projects

# Infrastructure management

Effective, customized management ensures the proper functioning of your assets.

- Equipment surveillance, updating and maintenance
- Seasoned specialists who provide targeted expertise

# **Cloud computing**

Optimize your productivity and work spaces with virtual solutions.

- Microsoft 365 integration
- > Private cloud hosting services
- > IP telephony

# **Data protection**

Benefit from enhanced security and limited interruptions in all your activities.

- Local and online backup
- Off-site replication
- > Ransomware protection

security, performance and simplicity.

# Groupe SL | IT for Companies

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